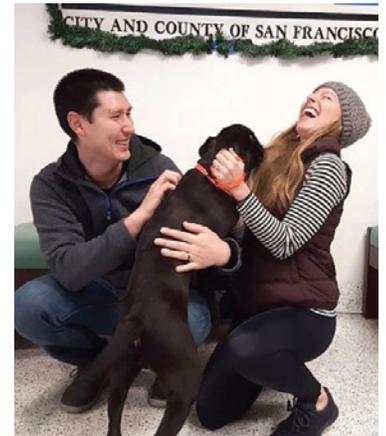


2019 has been another incredible year for San Francisco Animal Care & Control. We are excited to show you how your support has directly helped animals of every species over the last year.



9,422 RESCUED!

In FY2019 (July 2018-June 2019), SFACC took in 9,422 animals of all species (including wildlife), health conditions, and behavior, and had an astonishing live release rate of 92% for dogs and cats.

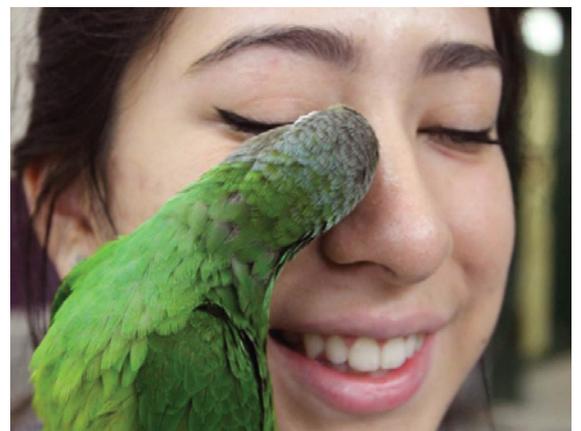


**14,431
CALLS ANSWERED**

Animal Control Officers and shelter staff responded to 14,431 calls for pet or wildlife emergency service from the community.

1,613 ADOPTED

1,064 cats, 293 dogs and 256 animals of other species were adopted directly from SFACC. We transferred an additional 2,548 animals to our adoption partners, reunited 1,288 lost animals with their humans, and returned 576 animals to the wild.



PROGRAMS SUPPORTED BY FRIENDS



The Behavior and Training (B&T) program is one of the most important programs Friends funds. Their work is essential to the shelter's success in placing animals in new homes. B&T works tirelessly to give every dog its best chance for adoption by assessing their placement potential, determining ideal households, and leading play groups with volunteers to ensure shelter dogs receive social contact with other dogs. B&T practices the latest training methods and holds continuing-ed classes with volunteers and the shelter dog population. B&T trainers also manage the Fetch program, which allows for volunteers to work with dogs that are in SFACC custody for various reasons such as their owners being hospitalized, incarcerated, or displaced. B&T trainers also assist in adoption counseling and support for adopters.

**ADOPTION PARTNER
MICROGRANTS**

BEHAVIOR & TRAINING

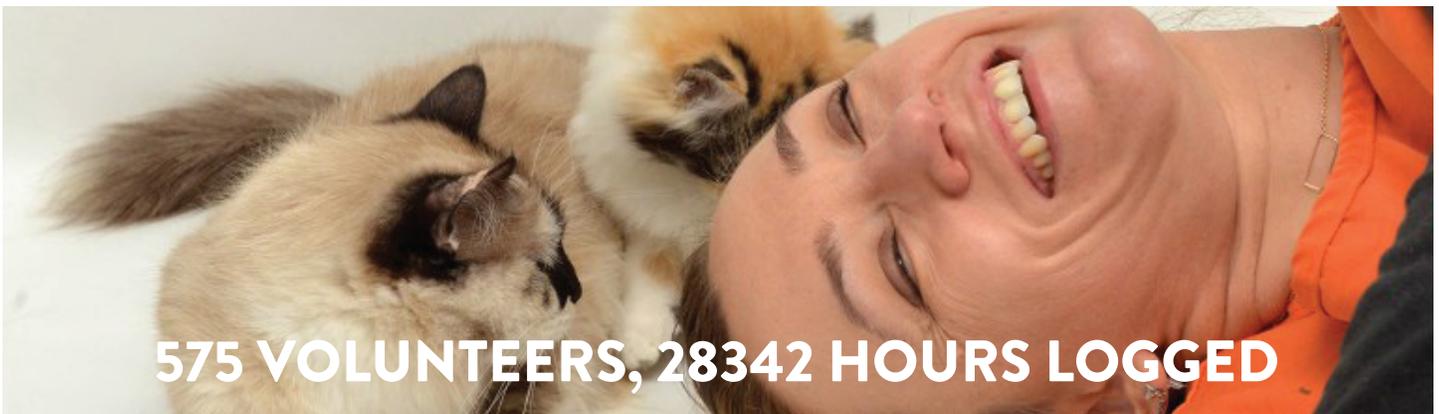
**FOSTER PROGRAM
SUPPORT**

**RABIES &
MICROCHIP CLINIC**

**MEDICAL
EMERGENCY FUND**

**MARKETING
& STAFF EVENTS**

**EQUIPMENT
& SUPPLIES**



575 VOLUNTEERS, 28342 HOURS LOGGED

All SFACC volunteers use the latest science-based, positive reinforcement techniques for dogs, cats, and small animals. They are taught by the B&T trainers, by volunteer mentors, and helped by the ACA staff. In FY 2019, SFACC had 575 total volunteers who logged an astounding 28,342 of volunteer hours and their work is a significant part of SFACC's success in saving lives.